



Liam Doherty
Billing Manager



Work Inspiration

What does your job entail?

My job is to maintain and oversee the invoicing process for our lawyers, with a global remit. I have a team of Billing Analysts and a Billing Supervisor who I am responsible for and we ensure that our clients are billed for the work that our lawyers have done on their behalf.

How did you get into this line of work?

I didn't choose to go into finance initially as a career path. I went to university to do a degree in English and French, but left after a year out of necessity, as I was also working a full time retail job and had various personal responsibilities which meant that I had to choose between work and studying. I then worked in a call centre selling insurance products for six months, which led to a job in Prudential as an Administration Assistant. While there, the company put me through some exams and I obtained a pension advice qualification, which then led to a financial planning qualification.

Around five years in to the job the company announced a relocation and redundancy programme and I got an admin job with an accountancy firm specialising in personal insolvency. I was lucky to get in at a time when the company was expanding, and within three years I was managing my own department, looking after personal insolvency arrangements.

Nine years in to that role I was ready for another challenge and I took redundancy when it was offered and moved to a new role in a large law firm, as team leader in their finance department, leading a multi-lingual team of Billing Analysts, creating and processing invoices for the firm's European offices. My experience in that job led me to my current role managing the Billing Team in Baker McKenzie.

Tell us about your qualifications and training?

A Levels are the highest academic qualification I achieved, as I did not finish my degree. I was lucky enough to be offered the chance to pursue a financial planning certificate and a pension administration qualification through work, which helped with my career at the time.

What qualities are required for your job – personal and professional?

The qualities needed for this role are an ability to keep calm under pressure, and a cautious approach to any task or project, especially important in the world of finance.

What is the best advice you have ever received?

No matter what job you are doing, try to be the best at it. The effort will usually be recognised.

What do you like to do in your spare time?

I like to bake, especially low carb and sugar free versions of cakes, scones and things like that.

Tell us an interesting fact about yourself?

An interesting fact might be that I have been an extra in a number of BBC Northern Ireland comedy productions, as a friend used to work there and roped me and some others in. No speaking parts though.

Who has inspired you most in your life?

I don't really think of one person as an inspiration, but I have been lucky to have worked with a lot of really effective people and I have always tried to match the behaviours they have shown.