



The Responsible
Business Network
Northern Ireland



Chloe Denning

Programme Coordinator

Introduce yourself. Where do you work? What is your job role?

My name is Chloe and I work at Business in the Community as Programme Coordinator for the Education and Skills Team.

What does your job entail?

I spend most of my time coordinating volunteering events. Creating links between Business in the Community's member companies and community organisations.

We promote employer supported volunteering organise practical, skills based and digital volunteering. I support the team with all areas of administration. I also visit community organisations and create risk assessments for volunteering, and also attend events to welcome volunteers. No day is the same!

How did you get into this line of work?

Until June 2021 I had always worked in administration within the NHS. After working in a patient facing role throughout the pandemic, I was ready for a change, and began working on a temporary basis for Business in the Community. I loved the variety of the role, the culture of the organisation and the ability to balance my work with the rest of my life. I became permanent in September 2021 and haven't looked back!

Outline your career to date

After leaving sixth form I worked as a Learning Support Assistant for 16 to 18 year olds with additional learning needs. I moved into administration within the NHS and in 2017 won an award from the local CCG for Public Engagement for my work in trying to help engage patients with Learning Disabilities. I worked in various GP surgeries in Essex before moving to Northern Ireland in 2019.

Tell us about your qualifications and training

I completed my A-Levels before leaving sixth form. Since then, I have completed a Level 4 Preparing to Teach in the Lifelong Learning Sector (PTLLS) qualification, and a Teaching English as a Foreign Language (TEFL) course.

What qualities are required for your job – personal and professional?

The most important qualities needed in my role are strong communication skills, high levels of organisation and positivity.

What is the best advice you have ever received?

Focussing on others and what you can do for them and not on yourself really is the key to contentment. People are much more important than things, and relationships are so much more valuable than money.

Tell us an interesting fact about yourself

I have no hair! I have had alopecia since I was a child and wear a wig. Also, I ran my first half marathon in September 2022, it may be my last, I haven't quite got over it yet, but I do still love to run slightly shorter distances.

What do you like to do in your spare time?

Me and my husband spend most of our spare time volunteering, that's the reason I choose to work part time. I'm a big reader (Agatha Christie is my favourite author) and I love to paint and bake when I get the chance. I also love to sit in front of the TV.

Who has inspired you most in your life?

My Mum! She's absolutely my hero. She is such a strong, resilient woman, and I can only hope that I have inherited a fraction of that!

Also my husband, we have grown up together and his constant support has made me who I am today.

What advice would you give your 16-year-old self?

Be patient with yourself (and everyone else!) and never give up.